

From: HMCTS Customer Service (Correspondence) [<mailto:ComplaintsCorres<@hmcts.gsi.gov.uk>]
Sent: 27 October 2015 12:46
To: Carolyn Wilkins
Subject: Treat Official response

Dear Dr Wilkins

Thank you for your letter of 11 September to Michael Gove as Secretary of State for Justice about the proposals relating to Oldham County Court and Oldham Magistrates' Court. I have been asked to reply.

I appreciate you and your fellow members of the council are concerned about the possible closure of the courts in Oldham. You have raised the important matter of ensuring access to justice, and the impact this would have on court users in Oldham. As you are aware we are making changes to our service which will mean fewer people needing to physically go to a court. Using modern technology means we can meet the needs of everyone who uses our services now and in the future.

I have passed a copy of your letter to colleagues working on the consultation so that the points you have raised are recorded and can be considered as part of this formal process. I would like to emphasise this is a genuine consultation and no final decisions will be made until all consultation responses have been carefully considered.

The consultation closed on 8 October. HM Courts & Tribunals Service is currently in the process of assessing all responses to the consultation and expects to announce the outcome in early 2016.

I hope my reply is helpful.

Lauren Hood | HM Courts & Tribunals Service | Customer Service Team